

KTC Facilities Serving the United States

- **US Corporate Office:**
Kubota Tractor Corporation
Kubota Credit Corporation
Torrance, California
- **Division Offices:**
Columbus, Ohio
Suwanee, Georgia
Ft. Worth, Texas
Stockton, California



Kubota[®]
KUBOTA TRACTOR CORPORATION



Corporate Office: 3401 Del Amo Boulevard, Torrance, CA 90503
Western Division: 1175 South Guild Avenue, Lodi, CA 95240
Central Division: 14855 FAA Blvd., Ft. Worth, TX 76155
Northern Division: 6300 One Kubota Way, Globeport, OH 43125
Southeast Division: 1025 North Brook Parkway, Suwanee, GA 30174



KUBOTA TRACTOR CORPORATION

OWNER'S WARRANTY INFORMATION GUIDE

(INCLUDING THE KUBOTA LIMITED
WARRANTY FOR ALL PRODUCTS)

EFFECTIVE 01/01/2009

KTCLW

KUBOTA WARRANTY INFORMATION GUIDE RECEIPT RECORD

Please file this receipt record in the Kubota Dealer's customer file. DO NOT mail to Kubota Tractor Corporation.

Model

Serial Number

Date of Purchase

My Kubota dealer has clearly explained all the terms and conditions of the Kubota Limited Warranty. I have received and read the Kubota Owner's Warranty Information Guide, understand all the terms and conditions, and am aware of my responsibilities under the Kubota Limited Warranty.

Dealer Name:

Dealer Signature:

Customer Name:

Customer Signature:

Date:

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Introduction

Thank you for purchasing a Kubota! Kubota is the premier manufacturer of compact equipment in the world. As part of our commitment to quality and reliability, Kubota Tractor Corporation provides to you, at no extra charge, comprehensive warranty coverage for your new Kubota.

Please take a few minutes to read this Warranty Information Guide. It contains all the information you will need to have your Kubota repaired in the unlikely event that a failure should occur. Please record the model, serial number, and date of purchase of each item in the space provided inside the back cover. **Note: Warranty coverage may be different for attachments or implements purchased with a tractor.**

Warranty Start Date

The warranty coverage begins on the day that you buy your new Kubota product. This is the **REGISTRATION** date, and is on file with Kubota Tractor Corporation.

What is a Limited Warranty?

Warranty is a written guarantee by the manufacturer of a product, promising to repair or replace parts which have a defect in materials or workmanship. "Limited" means

that the Warranty is for a specified period of time, and has certain other restrictions.

The Kubota Limited Warranty

Kubota Tractor Corporation will, through its authorized dealers, repair or replace any Genuine Kubota parts which are found to be defective in material or workmanship. The defect must occur during normal use of the product and within the length of warranty coverage. The repair or replacement will be at no charge for either the part or the labor to repair or replace that part. Repairs must be completed using only Genuine Kubota parts, or parts that have been approved by Kubota.

Kubota's Right to Inspect

Kubota Tractor Corporation, or its agents reserve the right to inspect the customer's Kubota product to determine if a defect in materials or workmanship exists prior to the commencement of any covered repair. It is the customer's responsibility to deliver the product to an authorized Kubota dealer for this inspection.

Warranty Repairs

Repairs covered under the conditions of this Warranty must be performed by an authorized Kubota dealer.

Limitations

YOUR KUBOTA LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. KUBOTA TRACTOR CORPORATION (KTC) DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR KTC ANY OBLIGATION OR LIABILITY OTHER THAN THAT STATED IN THE LIMITED WARRANTY. THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE TERM OF THE EXPRESS WRITTEN WARRANTY. UNDER NO CIRCUMSTANCES SHALL KTC BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY CONSEQUENTIAL, INCIDENTAL, ECONOMIC, DIRECT, INDIRECT, GENERAL, OR SPECIAL DAMAGES ARISING OUT OF ANY BREACH OF WARRANTY, EXPRESS OR IMPLIED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Customer Responsibility

It is the customer's responsibility to maintain the equipment in accordance with the instructions provided in the Operator's

Manual. Kubota recommends that you keep records and receipts; you may be asked to prove that the maintenance instructions have been followed.

It is also your responsibility to operate the equipment in a safe manner, and for the use for which it was designed. If a defect in materials or workmanship occurs, it is your responsibility to cease operating the equipment until repairs are made. **Damage which occurs from continued operation may not be covered by this warranty.** You should contact your authorized Kubota dealer immediately so that repairs can be made in a timely manner.

What This Warranty Covers

This warranty covers defects in materials or workmanship of a Genuine Kubota part *only*.

This Warranty Does NOT Cover Failures Caused By:

- Abusive operation
- Natural calamities
- Unauthorized modifications
- Improper repairs
- Use of non Genuine Kubota parts
- Neglected maintenance (specified in Operator's Manual)
- Unapproved attachments
- Usage which is contrary to the intended purpose

This Warranty Does *NOT* Cover Replacement of Wear or Maintenance Items (unless defective) Including, But NOT Limited To:

- Clutch and brake linings
- Filters (air, fuel, oil)
- Light bulbs
- Window glass
- Lubricants & coolants (unless used during an authorized repair)
- Belts
- Cutting blades
- Bucket teeth
- Injector nozzles
- Spark plugs
- Tires and tracks

This Warranty Does *NOT* Cover:

- Pickup or delivery of the equipment
- Rental of replacement equipment during the repair period
- Products which have been declared a total loss and subsequently salvaged
- Overtime labor charges
- Freight charges for replacement parts (customer responsibility)
- Travel time or mileage (customer responsibility)
- Service calls (customer responsibility)
- Transportation of equipment to dealer from customer's home or other location (customer responsibility)

How To Obtain Warranty Service

To obtain warranty service under the terms and conditions of the Kubota Limited Warranty, you must deliver the product to an authorized Kubota dealer, along with proof of purchase. **Kubota recommends that you take your equipment to the dealer from whom it was purchased for the warranty repair.** If that is inconvenient, it may be taken to any authorized Kubota dealer. However, the dealer's own customers may have priority.

In those cases in which it is inconvenient to deliver the equipment to the dealer, the warranty repairs may be made by the dealer at the customer's location. **However, please note that the dealer may charge for either pickup & delivery, or for travel time and mileage. These charges are not covered under the Kubota Limited Warranty but are the customer's responsibility.**

Transferability

If you decide to sell your Kubota, any remaining warranty coverage may be transferred to the new owner. Contact your Kubota dealer for details.

Right To Make Changes

Kubota reserves the right to make any changes to a Kubota product at any time without incurring any obligation with respect to any product previously ordered, sold, or shipped.

Length of Warranty Coverage

The length of warranty coverage is not the same for all models. Some models have a specified time period only (6 months, one year, etc.) while others have both a specified time as well as an hourmeter limitation. In the latter case, the limitation first occurring (date or hours) determines whether or not a product is within the warranty period.

Models that are considered mobile equipment (i.e. tractors) usually have two levels of warranty coverage. The **BASIC** warranty covers the entire unit, whereas the **POWERTRAIN** warranty covers only the driveline and engine components as specified on the following page.

The original battery supplied by Kubota has a 12 month warranty.

Included in **POWERTRAIN** Warranty:

Driveline: 4 wheel drive front axle assembly, and all gears, seals, bearing, etc., contained within, clutch housing (except clutch disc), transmission case, and rear axle housing and everything contained within, and hydraulic pumps and valves associated with driveline operation. Does NOT include external parts such as shift cables, linkages, etc.

Diesel Engine: Valve cover, cylinder head, cylinder block, oil pan, timing cover, crankshaft, flywheel housing, and the parts enclosed therein. Does NOT include external engine components as follows: fuel, electrical, cooling, intake, and exhaust components.

Note: Some fuel system components are covered by emissions warranty, see page 12, 13, 14, 15.

Included in **ENGINE** Warranty (Construction Equipment):

Refer to Diesel Engine above.

Length of Warranty for Service Parts

Service parts are warranted for 90 days from date of purchase. However, if the part is installed on a unit which has more than 90 days remaining on the original warranty, the part is warranted for that remaining time. If the part was installed by an authorized Kubota dealer, the labor to replace that part is also included. Replacement Genuine Kubota batteries have a 2 year non prorated warranty.

<p>BX, B, & L series tractors (does not include loader/landscaper or BX23/24/25, see below)</p>	<p>24 MONTHS or 1500 HOURS (whichever occurs first) (Power train – 36 months or 2000 hours, whichever occurs first)*</p>
<p>BX23, BX24, BX25 Residential Tractors (except loader, backhoe, and mower deck, see implement warranty below)</p>	<p>24 MONTHS (Private Homeowner Usage) 12 MONTHS (Any other usage)*</p>
<p>Loader/landscaper utility tractors (B26, L39, L45, L48, M59) (does not include loader/backhoe, see implement warranty below)</p>	<p>12 MONTHS* (Power train – 24 months or 1500 hours, whichever occurs first)</p>
<p>M, MX series tractors</p>	<p>24 MONTHS or 2000 HOURS (whichever occurs first) (Power train – 36 months or 3000 hours, whichever occurs first)* (Power Krawler tracks – 12 months or 1000 hours, whichever occurs first)</p>
<p>Z (except ZG20/23) & F series tractors (including mower deck)</p>	<p>24 MONTHS*</p>

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ZG20/23, G, GR, & T series tractors (including mower deck)	24 MONTHS (Private Homeowner Usage) 12 MONTHS (Any other usage)*
Excavators and wheel loaders	12 MONTHS (Engine warranty 24 months/1500 hours, which ever occurs first)* (Rubber tracks – 12 months or 1000 hours, whichever occurs first)
RTV Utility Vehicle	12 MONTHS*
All implements (loaders, backhoes, mower decks, etc.)	12 MONTHS
Replacement diesel engines	12 MONTHS* (or remainder of unit warranty, whichever is longer)
Replacement parts	90 Days (or remainder of unit warranty, whichever is longer)
*Emissions Warranty	
Designated units have emissions warranty on certain components. See pages 12 ~ 15.	

Resolving Warranty Concerns

Normally, warranty concerns can be resolved by your dealer's Service Dept. If the problem is not resolved to your satisfaction, you may want to speak with either the owner or general manager of the dealership.

You may also contact the Kubota office in your region for assistance. The addresses, and the area of coverage of each region are shown on the back cover. Before writing, please have the following information ready:

1. Your name, address, and phone
2. Model # and Serial
3. Date of purchase
4. Hourmeter reading (or estimated hours)
5. Detailed description of the problem

**FEDERAL & CALIFORNIA CONTROL EMISSION
SYSTEMS LIMITED WARRANTY**

DIESEL ENGINE

KUBOTA ENGINE

Kubota

**KUBOTA
FEDERAL & CALIFORNIA EMISSION
CONTROL SYSTEMS
LIMITED WARRANTY for OFF-ROAD
ENGINES**

The U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB), and Kubota Corporation are pleased to explain the Federal and California Emission Control Systems Warranty on your non-road engine. In California, new 2007 and later small off-road engines must be designed, built and equipped to meet California's stringent anti-smog standards adopted by the Air Resources Board pursuant to its authority in Chapter 1 and 2, Part 5, Division 26 of the California Health and Safety Code. In other states of the U.S.A., new non-road engines subject to the provisions of 40 CFR 89 or 40 CFR subpart 1039 subpart A must be designed, built and equipped, at the time of sale, to meet the U.S. EPA regulations for non-road engines.

KUBOTA must warrant the emission control system on your Compression Ignition engine for the period of time listed below provided there has been no abuse, vandalism, neglect, improper maintenance to your engine. This emission warranty is applicable in all states of the U.S.A., its provinces and territories regardless of whether an individual state, province, or territory has enacted warranty provisions that differ from the Federal warranty provisions.

Your emission control system may include parts such as the fuel injection system and the air induction system. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, KUBOTA will repair your engine at no cost to you, including diagnosis (if the diagnostic work is performed at an authorized dealer), parts and labor.

EMISSION DESIGN AND DEFECT WARRANTY COVERAGE

The emission warranty period for the engine begins on the original date of sale to the initial purchaser and continues for each subsequent purchaser for the period mentioned below.

The emission warranty period for all engines rated under 19kW (25Hp) is 1500 hours of operation or two (2) years of use, whichever first occurs.

The emission warranty period for all engines rated at 19kW (25Hp)

or more is 3000 hours of operation or five (5) years of use, whichever first occurs.

If any emission related part on your engine is defective, the part will be repaired or replaced by KUBOTA free of charge.

OWNER'S WARRANTY RESPONSIBILITIES

- (a) As the engine owner, you are responsible for the performance of the required maintenance listed in your KUBOTA operator's manual. KUBOTA recommends that you retain all receipts covering maintenance on your engine, but KUBOTA cannot deny a warranty claim solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.
- (b) As the engine owner, you should be aware, however, that KUBOTA may deny your warranty coverage if your engine or a part has failed due to abuse, vandalism, neglect, improper maintenance or unapproved modifications.
- (c) Your Diesel engine is designed to operate on Low Sulfur Diesel Fuel or Ultra Low Sulfur Diesel Fuel only. Use of any other fuel may result in your engine no longer operating in compliance with Federal or California emission requirements.
- (d) You are responsible for presenting your engine with proof of purchase to the nearest dealer or service station authorized by KUBOTA when a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.
- (e) If you have any questions regarding your warranty rights and responsibilities or the location of the nearest authorized dealer or distributor, you should contact:

KUBOTA ENGINE AMERICA CORPORATION,
Service Department at (847) 955-2500 or
KUBOTA TRACTOR CORPORATION,
National Service Department at (310) 370-3370

COVERAGE

KUBOTA warrants to the initial purchaser and each subsequent purchaser that your engine will be designed, built and equipped, at the time of sale, to meet all applicable regulations. KUBOTA also warrants to the initial purchaser and each subsequent purchaser that your engine shall be free from defects in materials and workmanship which cause the engine to fail to conform with applicable regulations for the period mentioned above from the date of original sale.

KUBOTA shall remedy warranty defects at any authorized KUBOTA engine dealer or warranty station. Any authorized work shall be free of charge to the owner if such work determines that a warranted part is defective. Any KUBOTA approved or equivalent replacement part (including any KUBOTA approved aftermarket part) may be used for any warranty maintenance or repairs on emission related parts, and must be provided free of charge to the owner if the part is still under warranty.

KUBOTA is liable for damages to other engine components caused by the failure of a warranted part still under warranty. The use of replacement parts not equivalent to the original parts may impair the effectiveness of your engine emission control system. If such a replacement part is used in the repair or maintenance of your engine, and KUBOTA determines it is defective or causes a failure of a warranted part, your claim for repair of your engine may be denied.

Listed below are the parts covered by the Federal and California Emission Control Systems Warranty. Some parts listed below may require scheduled maintenance and are warranted up to the first scheduled replacement point for that part. The warranted parts are (if applicable):

- 1) Air-Induction System
 - a) Intake Manifold
 - b) Turbocharger System
 - c) Charge Air Cooling System (Intercooler)
 - d) Air mass sensor assembly
- 2) Exhaust System
 - a) Exhaust Manifold
 - b) Catalytic Converter
 - c) Thermal Reactor
- 3) Fuel Injection/Metering System
 - a) Fuel Supply Pump
 - b) Injector
 - c) Injection Pipe
 - d) Common Rail
 - e) Smoke puff limiter
 - f) Speed Timer
 - g) Cold Advance Timer
 - h) Injection Pump
 - i) Air/fuel ratio feedback / control system
 - j) Carburetor system (all internal parts)
- 4) Electronic Control System
 - a) ECU
 - b) Engine Speed / Timing Sensor
 - c) Accelerator Position Sensor
 - d) Coolant Temperature Sensor
 - e) Atmospheric Pressure Sensor
 - f) Intake Pressure Sensor
 - g) Intake Manifold Temperature Sensor
 - h) Intake Manifold Temperature Sensor
 - i) Engine control module (ECM)
 - j) Ignition modules
- 5) Exhaust Gas Recirculation System
 - a) EGR Valve
 - b) EGR Cooler
 - c) EGR Valve Opening Rate Sensor
- 6) Miscellaneous Items
 - a) Closed Breather System
 - b) Hoses*, Clamps*, Fittings, Tubing*
 - c) Gaskets, Seals
 - d) Kubota supplied engine Wiring Harnesses
 - e) Kubota supplied Elec.

Connectors

f) Air Cleaner Element*, Fuel Filter Element*

g) Emission Control Information Labels

*Warranty period is equivalent to manufacturer's recommended first replacement interval as stated in the applicable model's operator's manual and/or service (workshop) manual.

MAINTENANCE REQUIREMENTS

The owner is responsible for the performance of the required maintenance as defined by KUBOTA in the operator's manual.

LIMITATIONS

This Emission Control System Warranty shall not cover any of the following:

- (a) Repair or replacement required because of misuse or neglect, improper maintenance, repairs improperly performed or replacements not conforming to KUBOTA specifications that adversely affect performance and/or durability, and alteration or modifications not recommended or approved in writing by KUBOTA.
- (b) Replacement of parts and other services and adjustments necessary for required maintenance at and after the first scheduled replacement point.

Dealer's Name: _____

Dealer's Phone #: _____

Purchase Date: _____

Model: _____

Serial #: _____

Model: _____

Serial #: _____

Model: _____

Serial #: _____