**December 2015** 

### GLOBAL INDEX

Expanding the future of food, water and the environment. © Corporate Communication Dept., Kubota Corporation

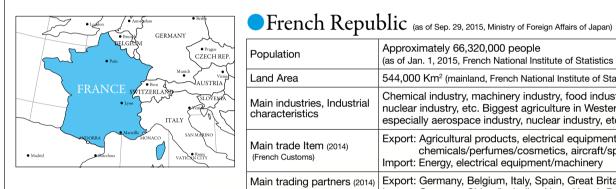
## Kubota

Expanding the future of food, water and the environment.

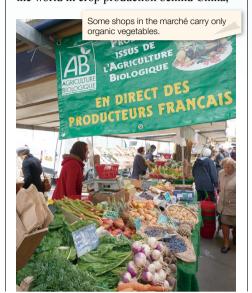


### Current status and issues of the largest agricultural country in the EU

ymbolized by its beautiful blue, white and red flag representing freedom, equality and fraternity, France is one of the leading nations in Europe. With a land mass measuring approximately 1.5 times that of Japan and a population of approximately 66 million, France boasts a gross domestic product (GDP) of 2,806.4 billion USD (Japan: 4,898.5 billion USD), making its economy the fifth largest in the world following the United States, China, Japan and Germany. In addition, its gross national per capita income (GNI) of 43,073 USD is roughly four times the world average and higher than that of Japan (39,947 USD)\*1. As with many developed countries, secondary and tertiary industries are the center of its economy; and France is the world's largest tourist destination, attracting 83.7 million people per year\*2.



France also boasts a major agricultural industry. With yields accounting for 19 percent of the entire output of the EU, France is the largest producer in the European Union\*3. Farmland covers 52.5 percent of the nation (Japan: 12%), the largest in the EU. France ranks seventh in the world in crop production behind China,





Cheese products crowding the showcases rich in taste and abundant in variety.

(as of Jan. 1, 2015, French National Institute of Statistics and Economics Studies: INSEE 544,000 Km<sup>2</sup> (mainland, French National Institute of Statistics and Economics Studies: INSEE) Chemical industry, machinery industry, food industry, textile industry, aviation industry,

especially aerospace industry, nuclear industry, etc., are developing.

chemicals/perfumes/cosmetics, aircraft/spacecraft

Export: Germany, Belgium, Italy, Spain, Great Britain, U.S.A, etc.

mport: Energy, electrical equipment/machinery

nuclear industry, etc. Biggest agriculture in Western Europe. Cutting-edge industries,

Import: Germany, China (including Hong Kong), Belgium, Italy, U.S.A, Spain, etc.

Export: Agricultural products, electrical equipment/machinery and mechanical appliances,

GLOBAL®INDEX 2015

Approximately 66,320,000 people

the United States, India, Brazil, Russia and Indonesia. In the majority agricultural products, France boasts a production volume that ranks among the top 10 in the world. Among the major agricultural products. France stands out in the volume of wheat, barley and corn in grain, potatoes and sugar beet in root vegetables, and beef, pork, raw milk and cheese in livestock. In addition, France is active in grape production and is the world's largest producer of wine\*4. Incidentally, France's food self-sufficiency rate, on a calorie basis, calculated from daily calorie intake per capita, is 129% compared to Japan's 39%\*5.

Often referred to as the "breadbasket of Europe," the current outlook for French agriculture is, however, by no means optimistic. Since the 1990s, the farming population has been decreasing yearly, and farmland area is also decreasing due to diversion and the abandonment of cultivated land as urban populations have increased. In addition, the excessive use of nitrogen fertilizers to improve productivity has made environmental pollution a

serious problem. These problems are common issues faced by the agricultural industries of not only France, but also Japan and other developed countries. How to resolve these issues and how to achieve a "sustainable agriculture" in the future—these are the questions posed to the agricultural industry of France and the world's other developed countries.

- \*1 United Nations statistics, 2013
- \*2 World Tourism Organization (UNWTO), 2014 \*3 Ministry of Agriculture, Forestry and Fisheries
- \*4 FAOSTAT 2013
- \*5 Food Balance Sheet, Ministry of Agriculture, Forestry and Fisheries

### From France: Solutions to global food problems

n agricultural policy that has been implemented by 28 EU countries, including France, is the Common the farming income levels.

CAP is currently aiming to achieve sustainable, productive and competitive agriculture, while taking into account

Agricultural Policy (CAP). Introduced in 1962, CAP is the de facto agricultural standard in Europe. Needless to say, France is the leader of CAP. The current CAP system is composed of two pillars: income support and market measures for farmers. and the Rural Development Policy, which includes initiatives such as environmental conservation and the diversification and strengthening of the competitiveness of rural economies. Through these policies, France has been able to stabilize supply and prices in a single market, and maintain

### Mixed agriculture, which combines dry-field farming and livestock farming, is also recommended for farmland preservation.



recent issues such as environmental protection and support for farms in the wake of globalization. For this reason, the French government is taking measures to ensure food safety, protect the environmental and achieve sustainable agriculture. Such measures include additional subsidies for farmers engaging in organic agriculture.

What is the with predicted increases in cultivated significance acreage being only 5 to 10%. One of the of Kubota's things required to address the present situation is to increase food production entry into the agricultural and productivity in the area of dry-field industry and farming. To achieve this challenging goal to solve global food problems, Kubota is large scale making a full-scale entry into large scale commercial farming in commercial farming in France and the EU". France and the Let's follow the tracks of this new EU?. Shinichi challenge for Kubota. Yamada, General Manager of



Shinichi Yamada General Manager Agri-Machinery Business Development Dept.

### Grain production in France

Vheat	No.5 in the world (No.1: China)
Corn	No.9 in the world (No.1: USA)
Barley	No.3 in the world (No.1: Russia)
Potato	No.8 in the world (No.1: China)
Sugar beet	No.2 in the world (No.1: Russia)
Grape	No.5 in the world (No.1: China)

### Grain export from France

Development

Dept., who played a central role in this

project, points out that this is a new step

toward solving the world's food problems

"With the world's population forecasted to

reach 9.5 billion by 2050, increasing food

production is essential for the survival of

humankind. This will not be easy, however,

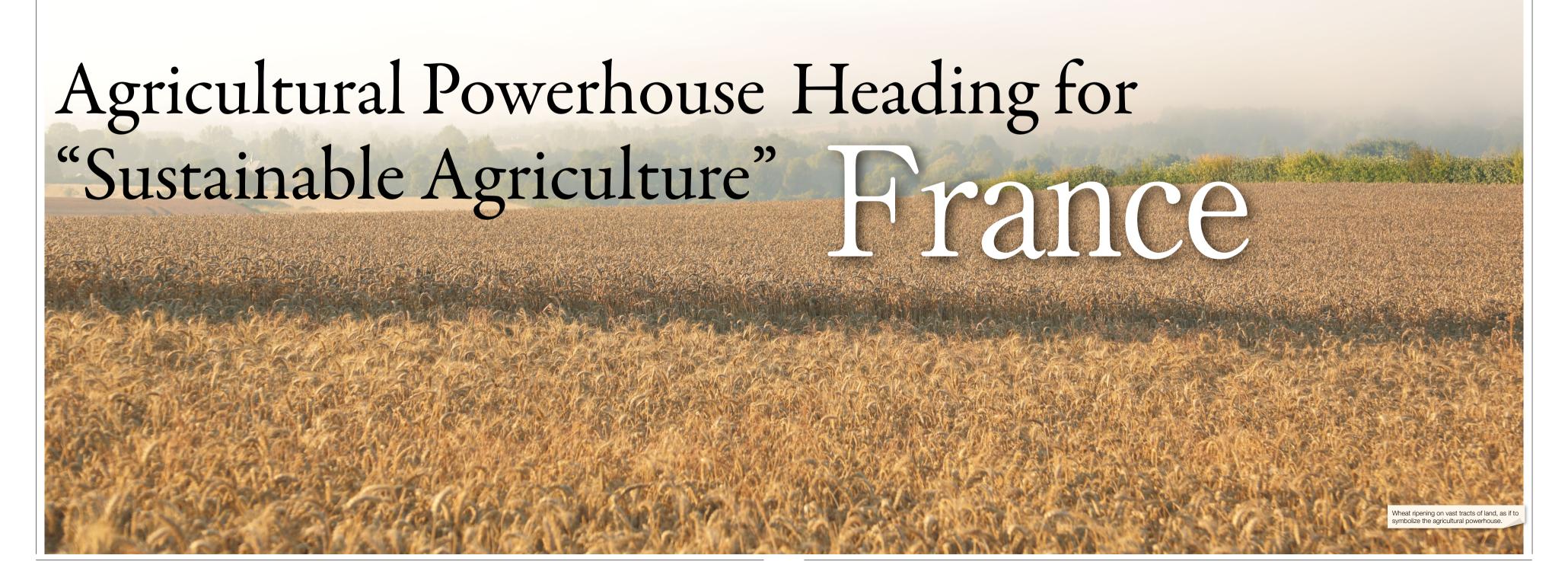
which is Kubota's goal.

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2012.17400174171163041663)		
Wheat	No.4 in the world (No.1: USA)	
Corn	No.5 in the world (No.1: USA)	
Barley	No.2 in the world (No.1: Australia	
Sugar	No.5 in the world (No.1: Brazil)	

### Livestock production in France

(2015. 1 AOS 1A1/ Nesources)		
	Milk	No.7 in the world (No.1: USA)
	Butter	No.6 in the world (No.1: India)
	Cheese	No.3 in the world (No.1: USA)



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### FEATURE "French Republic"



## Kubota's challenge in large scale commercial farming

ubota established a production base for medium and large scale farming tractors in Spain in 1986 with the aim of expanding business in the EU region, starting with Spain. A slump in the Spanish agriculture industry, however, prompted Kubota to pull out of the country in 1994. Decades passed, but the challenge of entering the large scale commercial farming market remained as the most important and urgent issue for Kubota, whose management goals include contributing to solving the global food problems. Kubota's farming tractors and combine harvesters, which have been supplied mainly to Japan and other Asian coutries, have been highly approved by users. However, those products were primarily intended for rice farming. In world crop acreage, dry-field farming



Teruhito Yamauchi
Team Leader, F37 Project
Second Design Office
Tractor Engineering Dept.

Motonari Inaoka
Engineering Manager
Product Support Dept.
KUBOTA FARM MACHINERY EUROPE S.A.S. (KFM)

occupies roughly four times the acreage of rice farming. With this in mind, it is not an exaggeration to say that the door to solving global food problems cannot be opened without entering the large scale commercial farming business which spreads across the globe.

Seeing that the time was ripe, Kubota's top management made the long-awaited decision in 2010 to enter the market for large scale commercial farming. Kubota's target was Europe, which is one of the largest farming areas in the world. Entry into large scale commercial farming also entailed the development of large tractors, which was a venture into unknown territory for Kubota.

## Product concept: complete ease of use

ince the 1970s, Kubota has been supplying small tractors of around 50 horsepower to the European market, and it currently has the top share in Europe in this field. However, Kubota's small tractors are employed mainly in light civil engineering such as ground leveling in parks, pavement cleaning, and light work such as grass cutting. Dry-field farming applications, which are directly linked to

production, including plowing and sowing, soil preparation, chemical spraying and carrying pasture in dairy farming, were a virtually untouched market for Kubota.

To make a full-scale entry into the market for large scale commercial farming, a project was started within Kubota in the winter of 2010. Four persons were called in: In addition to the aforementioned Yamada. Teruhito Yamauchi from the Research and Development Division (current position: F37 Project Team Leader, Second Design Office, Tractor Engineering Dept.), Motonari Inaoka, who had been involved in the development of tractors since joining the company, from the Design Division (current position: Engineering Manager. Product Support Dept., KUBOTA FARM MACHINERY EUROPE S.A.S. (KFM)), and Eiji Nishi, who is responsible for controls design (current position: Vehicle Basic Engineering Dept.). In early 2010, the four men flew to Europe for market research. The information to be gathered was wide-ranging: What are the needed horsepower ranges? What are the users looking for in large tractors? These and many more questions needed to be answered. What Inaoka, who was responsible for design, really felt was the deep trust the local users had in Kubota.

"We received many requests for large Vehicle Basic E

tractors from farmers who were using small tractors. Aspiring to create products that would meet their expectations, we spent about a year formulating the product concept. As a result, we decided to set our target as the 130-170 horsepower range and started the development of large tractors."

In the large tractor market, however, Kubota was a new entrant, and our competitors already had full a lineup of products. Customers would never choose Kubota tractors unless we strived to establish market supremacy and clear differentiation. Moreover, the design concept of upland farming tractors was fundamentally different from that of rice farming tractors. Tractors are usually equipped with operating equipment called "implements" for effective use. Whereas



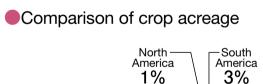
Eiji Nishi
Vehicle Basic Engineering Dept.

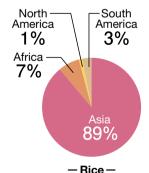
rice farming tractors require light vehicle weight because they are used in rice fields, upland farming tractors require larger vehicle weight because of the need to attach large implements. In addition to increasing vehicle weight, Inaoka's team concluded that they should maintain the strength Kubota had cultivated in the rice farming market, which was fine-tuned operability.

Required basic specs for tractors do not differ much by manufacturer. We have long years of experience and a proven track record in developing tractors with a focus on ease of use. In the all-out pursuit of ease of use, we made it the basic concept of our large tractors." (Inaoka)

# Also incorporating the technology of Kverneland AS

naoka's team verified all the functions inside the cabin, one by one. Particular attention was given to design of the multifunction lever, which enables tractor operation with one lever. In order to significantly reduce operator burden, the layout of switches and armrests inside





Dry-field cereal crop

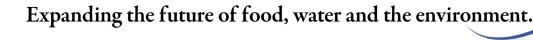
Oceania

4

Source: FAO data

the cabin was optimized and operating elements were concentrated near the hands of the operator. As a result, the new design minimized operator fatigue even over long hours of operation. European agriculture typified by France is also referred to as mixed farming. It ranges from dry-field crops such as wheat and corn, dairy/livestock such as dairy products and meat, and fruit production such as grape and olive, and customer needs for tractors are also diversified. To address these needs, Kubota's large tractor design enabled detailed customization, from cabin configuration to tires.

In early 2012, Kubota began fabricating the first prototype of a large tractor and also made the bold move of essentially announcing its entry into large scale commercial farming to the world: Kubota acquired "Kverneland AS" of Norway and made it a Kubota group company. Kverneland AS is a manufacturer of implements for tractors that has strong brand power in Europe, a wide range of products and high technical capability. This acquisition gave Kubota the advantage of being able to develop large tractors that are best matched to implements for dry-field farming.





Global development framework

ubota's manufacturing base for large tractors is located three-hundred kilometers north of Paris on the French-Belgian border in Bierne, Dunkerque Precinct, Nord Department. While other countries were also considered initially, this location was selected because, in addition to France being the center of European agriculture, it is close to a seaport, which made it convenient for exporting products to North America and other regions.

Debut of M7001: The whole image is unveiled (at the KFM opening ceremony, September 2015).

Cabin and all-in-one terminal of M7001: The fruit o

A global development framework was

created for large tractors so that local needs could be reflected immediately. Due to differences in the business culture and product development climate, tenaciousness was required in development to find a meeting point. For example, the concept of "trial production" was different: Product development at Kubota traditionally consisted of actually fabricating prototypes; but mainstream trial production in Europe involves fabricating prototypes in threedimensional design. Inaoka's team believed that ease of use could not be determined unless prototypes were actually fabricated to identify the issues and problems that cannot be identified in 3D design. The development approach



of "fabricating prototypes on-site and actually touching them" has been a Kubota tradition, which has resulted in high quality and customer trust. The development team fabricated prototype tractors, while teaching the local staff the importance of this step and debating with them until they were convinced.

Today, good design is required even for tractors, as it is said that quality shows in the appearance. For the first prototype, particular importance was placed on exterior design such as the bonnet, and four-eyed headlamps were installed. In addition, Kubota pursued lower prices by reducing manufacturing costs while aiming at creating a tractor with high mobility and usability.

Tractors that put precision agriculture into practice

ne of the features of the newly-developed large tractor is "electronic control." In recent years, "precision agriculture" utilizing IT is required to reduce the environmental impact by distributing the proper amount of fertilizers and chemicals; and as agriculture becomes more precise, electronic control

was an important goal for Kubota, which had set "all-out pursuit of ease of use" as a product concept. Kubota achieved simple and comprehensible operability by integrating the tractor and implement information on one LCD and developing an all-in-one terminal that minimizes the number of user operations to the limit. In addition, optimum workability that reduces the operator burden was enabled by implementing integrated control of the engine, transmission, hydraulic equipment, implements etc. through a CAN network Furthermore, the tractor was designed to support precision agriculture by incorporating compatibility with implement control using GPS/ISOBUS and installing an automatic steering system. This approach to precision agriculture will be an important touchstone toward achieving sustainable agriculture, which Europe and other developed countries are aiming at.

of tractor is becoming more complex. On

the other hand, achieving ease of operation

Mass production of tractors finally begins

n December 2013, Kubota announced that KUBOTA FARM MACHINERY EUROPE S.A.S. (KFM) would be



In February 2015, "M7001 Series" tractors were exhibited at SIMA, one of the three major agricultural machinery trade shows in Europe, and received the "MACHINE OF THE YEAR 2015" award. The design and achievement of integrated control through best matching with the implements

made by Kverneland AS were highly evaluated. In August, Kubota and its dealers began field demonstration of the M7001 Series, starting in southern France, and received voices of praise and expectations from many users.

In September 2015, the opening ceremony of KFM was held in grand fashion. Guests of honor included the Ambassador Extraordinary and Plenipotentiary of Japan in France and the Vice Governor of Nord Department, as well as Kubota president Masatoshi Kimata, KFM president Manpei Yamamoto and KFM employees from the Kubota side. Many members of the European press also came to cover the event. In his welcome speech, Kimata said: "2015 will be a year of challenge for Kubota to leap to the next stage. We would like to provide products and services that will exceed the 'expectations' of customers at a speed that will exceed their 'anticipations'." Thus, the "M7001 Series" finally entered the mass production phase.



nkerque, which is also a summer res

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## Every challenge is a first for Kubota

FM President Yamamoto is an engineer who has worked in production engineering throughout his career, including production bases in North America, so he feels a particularly strong attachment to product development. Starting up KFM was, however, an unprecedented and challenging assignment, and Yamamoto's mission was to make the launch successful.

Yamamoto looks back: "Everything was new to us. When we had set up new overseas production bases in the past, we would start up production by developing and manufacturing products in Japan and transferring them overseas. This time around, however, we developed the products from scratch in Europe. Since the M7001 Series was positioned as Kubota's flagship product line, there was always the pressure of knowing that failure was not an option. In addition to building a factory in France for the first time, we had to face the unique legal systems of France; but we cleared the obstacles one by one. Another element

worth mentioning is that we adopted the "SAP," a mainstream business application in the US and Europe, in our manufacturing system for the first time. The adoption of SAP marked the conversion of our manufacturing approach from the Japanese-style "control by human eye" to the western style of "online data control."

# Aiming for after-sales service that exceeds customer expectations

n parallel with product development, we were formulating strategies for development of the European market. In addition to achieving product superiority and differentiation, an important factor is service. Enhancing after-sales service is vital to establishing market superiority for Kubota as a new player in the large-tractor market. Of course we have been focusing on after-sales service for small tractors too, but the contents of service and customer needs with large tractors are vastly different.

Hiroshi Iino, General Manager of Product

Support Department who leads KFM's service section, explains: "Unlike small tractors for grass-cutting and such, large tractors require after-sales service combined with advanced maintenance technology due to their use for large-scale commercial farming. Thus, our dealers are required to provide services that are optimized for large-scale commercial farming work."

In agriculture, there is a best period for each farming

process. Interruption due to failure of farming equipment leads directly to the reduction of productivity. While it is important to prevent the failure itself, providers of tractors for largescale commercial farming must be the first ones to rush to the scene when a tractor breaks down in the middle of a large field.

Iino continues: "Naturally, our competitors are also aiming to improve their after-sales service, so we must provide something that distinguishes Kubota from the competition-visiting our customers, which is what we have emphasized over the years. This is the Kubota style. It is a low-profile effort, but we believe that these activities will eventually win customer trust. To achieve these goals, we plan to focus on educating our dealers to improve their level of expertise."

Manpei Yamamoto, President of KFM (right) and Hiroshi lino, General Manager of the Product Support Dept. (left).

## Kubota's challenge continues

ubota is currently working on the early establishment of a Kubota Production System, which aims at achieving the "Made by Kubota" concept to ensure quality, cost and delivery time at the highest level. One of the targets is the reduction of production lead time. Yamamoto said emphatically:

"The reduction of lead time means speeding up the entire production flow, which begins with our suppliers starting the production of parts and ends with KFM manufacturing and delivering the finished products to customers. Since the M7001 Series tractors can be customized to satisfy the needs of each customer, the speed at which we deliver the product will be the key. Where other manufacturers require four to five months lead time, KFM will aim at roughly half that time: a lead time of two months."

Shipment of the M7001 Series tractors has already started, and they are being delivered to dealers. Maxime Feulet, one

of our dealers, decided to carry Kubota Products, as he liked Kubota's Customer First concept.

He says: "I have great expectations for the M7001 Series. It will serve as a springboard for the achievement of high-volume harvests and increased productivity. As a dealer, I want to increase the number of Kubota owners by providing excellent service. Also, I would like Kubota to introduce large tractors in the 200 horsepower range in the near future."

KFM is planning to produce 3,000 units in 2017. The current plan is to export not only to European countries, but also to North America, Australia and Japan. Kubota's development team has entered a new stage.

"As market introduction begins, we will have to come face to face with our customers. Our goal is to improve where we need improvement, enhance our product quality, and achieve stable production." (Inaoka)

The M7001 Series development project has been a new challenge for Kubota, starting from zero to build tractors. The

endeavor brings to fruition the wishes of not only the development staff but all Kubota employees. However, there is another market for large-scale commercial farming that is even bigger than the European market: North America. Many tractors used in large-scale commercial farming in North America are in the 200 horsepower range or larger. The challenge

of developing larger tractors awaits us up ahead. The battle for survival has now begun. To win that battle and supply the M7001 Series to the markets for large scale commercial farming around the world is the road to becoming a "Global Major Brand" and enabling Kubota to make significant contributions to solving global food problems.



Kubota's small construction machinery boasts the top market share in Europe

hile Kubota is known as a manufacturer of tractors, combines and other agricultural machinery, it also manufactures construction machinery such as mini excavators. In Europe, Kubota has three sales companies, KUBOTA BAUMASCHINEN GmbH (KBM), a manufacturing and sales base in Germany, KUBOTA EUROPE S.A.S (KE) in France, and KUBOTA (U.K.) Ltd. (KUK) in the U.K., and has been supplying mini excavators and wheel loaders of eight tons or less to the market through its dealer network.

"Mini excavators supplied by Kubota are highly evaluated in urban civil engineering. They are easy to operate, even in small



Mission to Protect the Landscape and Environment of Paris

KUBOTA EUROPE S.A.S. (KE)
(Located in Argenteuil, Northw

spaces, but have powerful excavating capability despite their compact size. They also feature a wide range of operations. In the 27 years since its establishment, KBM has worked hard to cultivate customer trust. As with small tractors, KBM has maintained a top market share in Europe, and plans to expend even more energy to promote future sales." (Nobuyuki Ishii, President of KE)

Kubota construction machinery plays an active role in urban civil engineering. Major European cities such as Paris are full of beautiful scenery. The role of urban civil engineering is to maintain and conserve the landscape of these cities. France is one European country that has been focusing especially on landscape conservation. Let us review French landscape conservation efforts.



Nobuyuki Ishii

Executive Officer, KUBOTA Corporatio

# Two fundamental landscape conservation laws

n France, the development of systems related to landscape conservation began in 1913, when a policy of historical building conservation was institutionalized. The most epoch-making of the conservation laws was the Malraux Act. Formulated in 1962 by Andre Malraux, who served as the Minister of Culture, this law was designed to complement other legislation relating to the conservation of historical and aesthetic cultural heritage and promote the restoration



of real estate. The Malraux Act presented the concept of conservation districts, and it is known as the first law in the world aimed at

conserving the historical environment.

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In times of rapid modernization, with old towns being demolished nationwide and high-rise buildings going up in the middle of historic urban districts, the main point of the Malraux Act was to revive townscapes by restoring traditional architecture around historic buildings. However, the Malraux Act was revised many times because of its perceived connection to the real estate business. After the "Landscape Law" was enacted in 1993, the Malraux Act gave way to the "POS (Exclusive Land Use Plan)," which was aimed at protecting historic urban districts under the Conservation and Recovery Plan. The POS is still in effect today.

Let us also touch on the Fuseau Regulation, which was enacted in 1977 for the purpose of protecting historical views. A fuseau is a spindle-like cylindrical shape with the middle section bulging. This shape represents the human field of view. Views of monuments are classified into three types based on the Fuseau Regulation, which regulates the height of buildings in front of and behind monuments to prevent obstruction of the view. The Fuseau Regulation currently applies to 47 locations in Paris, and it also serves as the basis for criteria related to building height regulations in other regions.

The origin of the Fuseau Regulation was in the landscape conservation in front of and behind monuments. The Palace of Versailles is a good example. This major tourist attraction covers an enormous area, but you cannot see high-rise buildings from anywhere on the grounds. Such thorough landscape conservation is only possible in France. Planar landscape development in Paris, which started in the restoration projects carried out in historic urban district conservation areas, gradually spread to wider areas until it covered the entire city.

# Construction machinery that contributes to environmental conservation

n parallel with landscape conservation, environmental protection is an important theme. Environmental problems in urban areas include various elements, but pollution caused by vehicle exhaust emissions is a common challenge for all developed countries. The EU has been imposing strict regulations against exhaust emissions for some time now.

Kubota's construction machinery and agricultural machinery currently comply with the regulations of Japan, Europe and other countries. In recent years, however, regulations for particulate matter (PM) and nitrogen oxides (NOx), both diesel engine emissions, were tightened in EURO6, which was initiated in September 2014. Starting in 2015, all new motor vehicles sold in the EU will be subject to EURO6; and in the near future, it is expected that stricter regulations will also be introduced to construction and agricultural machinery.

Exhaust emissions from construction machinery in urban civil engineering is considered a major issues in Europe. EURO regulations must be complied with of course, but I believe that we must also set our future sights on conversion to clean energy and electric motors." (Ishii)

Conserving the landscape and environment: That is the mission that Kubota's construction machinery must undertake.

"Marais" means

"swamp" in French.

the area had been a

the 13th century. In

after French King

competed to build

### FEATURE "French Republic"

# Together with the City-The Vision Kubota's Mini Excavators Aims for

### The Marais district retains signs of the Middle Ages

he Marais district of Paris is on the right bank of Seine River north of Saint-Louis Island (3rd and 4th districts of Paris). It is a well-known historical district lined with beautiful 17th-century buildings. The district has also become a symbol of landscape conservation, as it was cited by Malraux in his speech to the National Assembly. With many nobles building mansions in this town, the Marais district was the most prosperous and gorgeous town block in Paris around the 17th century. However, as the streets were lined with buildings over time, the Marais district, which retained the signs of the Middle Ages, gradually declined.

Under the circumstances, Malraux introduced the Malraux Act, under which large-scale construction work was carried out to restore the town of the 17th century. Although some residents were evicted, the Marais district prospered as a tourist attraction as the historical landscape of the 17th century was revived, and still prospers today. The former mansions of the nobility were purchased by the City

of Paris, and are being re-used as art galleries and museums. Thus, the Marais district is known as the most elegant district in Paris.

How can urban civil engineering accomplish to preserve valuable historical landscape? Kubota's efforts in Paris have their basis in the landscape of the city and follow the belief that mini excavators can contribute to landscape conservation in ways that are possible only for small equipment.

### Kubota products actively working in Paris

e visited the 16th district of Paris, where a Kubota mini excavtor was on site. Construction was underway near the Auteuil Botanical Garden, which is near the Roland Garros stadium where the French Open tennis tournament is held, adjacent to the Forest of Boulogne. At the construction site, lifelines such as electricity, telephone, water and gas were being laid under the payement in a public utility conduit. Public utility conduits are considered useful in improving the aesthetics of the town by allowing power cables and such to be buried underground.







In recent years, utility conduits have also been used commonly in Japan. Underground laying of public utility conduits is playing a role in conserving the landscape of Paris. We interviewed Mr. Sylvain Palaric of Bouchard Company, a dealer that supplied the mini excavator to the site. He has been handling Kubota mini excavators for 11 years.

> Needs for environmentfriendly construction machinery

"We carried another company's small

but we switched completely to Kubota.

Quality, reliability and thorough after-sales

service were things that other companies

just could not match. Above all, Kubota

a whole lot easier to operate. Excellent

durability is also one of the charms of

The Kubota mini excavator continued its

Kubota products."

into the townscape of Paris.

machines were highly prized by operators.

The cabins are comfortable, less tiring and

construction machinery in the past,

ot limited to the Marais district, preservation of many old monuments and towns is based on the concept of landscape conservation. Narrow, intricate pavement made of aged cobblestone is another feature of the city of Paris. As this pavement is generally vulnerable to vibration, large construction machinery cannot be easily used. That is one reason that Kubota's

maneuverable, light and durable mini excavator equipment is highly prized. Kubota has been ensuring landscape conservation through equipment rubber crawlers for operation on cobblestone pavement. Mr. Benjamin Kubota mini excavators units.

"We switched from another company to Kubota. One reason is the brand power and its high reliability. As operators know intuitively, the vehicle body is well-balanced and high horsepower makes it very powerful. Another point that justifies the selection of Kubota is the quick response to our requests for customization."

been in charge of mini excavators sales at KE for over 30 years, for his outlook on business in Europe.

market in Europe is now about 30 percent. Although we are maintaining the top market share, our goal is to pull away from our competitors. In addition, we believe

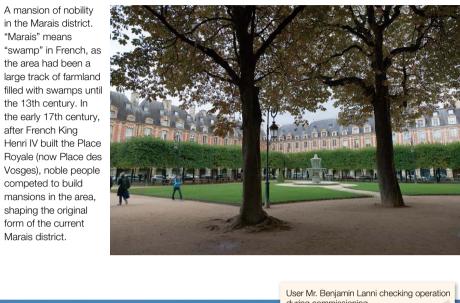
townscape as we contribute to landscape conservation. In order to achieve these missions, we must provide construction machinery that features, in addition to performance, environment-friendly functions such as countermeasures to reduce exhaust emissions and noise."

Mini excavator provided by Kubota is becoming the standard in Europe, also in terms of environment conservation—that is the vision that Kubota aims at. Kubota's mini eccavator, which is promoted by many dealers and users, continues to work actively in the city of Paris and in European cities.

France is an agricultural powerhouse, and a mature nation. Kubota's products and technology play key roles in solving the

global food problems and conservation of urban landscape and environment, and the role of Kubota products and technologies play is great. By accumulating a track record in France, a nation known for the high awareness of its citizens, Kubota will propose to the world an "image of a sustainable society," which is a goal of not only France but all developed countries.







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operation itself; for example, attaching Lanni, an operator who runs a company that engages in landscape construction work in Paris, recently purchased three

We asked Bernard Dewaele, who has

"Kubota's share in the mini excavator that we have a mission to create a better





### Global challenge for Kubota professionals

Two mid-career professionals in sales and development voice their thoughts on the global challenges they face and the goals they hope to achieve.

## Global Work Style 1 Think on your own, and take action

"The philosophy of a salesperson

## of mini excavator" Thomas Leflot

**Export Sales Representative** Construction Machinery Division. KUBOTA EUROPE S.A.S. (KE) Joined Kubota in 2014

### Traveling around in Europe to support local dealers

n my previous job, I was responsible for developing construction machinery business at another company and I decided to join Kubota, seeking new opportunities for growth. Kubota is known for its high quality in the field of mini excavator and has the top share in the European market. Since Kubota does business not only in Europe but also globally, I wanted to test my ability on the international stage. I considered that Kubota was the place where I could improve myself as a businessperson.

Since joining Kubota, my mission has been to expand the sales of Kubota's mini excavator in Europe. My specific activities start with approaching local distributors and accurately grasping the needs in each country. For example, I interview distributors and dealers in each countries to find out what issues they face in selling our products and then take action to solve those issues. If the product knowledge of a dealer is insufficient, I will organize a product training program; and also if sales performance is not powerful enough, I will organize a sales training program. Another major role for me is to help the dealers increase sales, by supporting their marketing activities and sales initiatives .



Working closely with dealers through faceto-face communication

hile KE cover the whole 23 countries in Europe, it is becoming increasingly important to focus on mid size markets such as Eastern European countries in order to boost sales and market share. For example, expanding market share in Romania and Portugal is one of our big mission. I take various approaches such as organizing product training sessions to hear the dealers' opinions and help solve their problems. Each of these actions helps motivate the dealers and steadily increase our market share and participation. I am always striving to work closely with the dealers through face-to-face communication. Through these efforts, I believe we can build stronger partnerships

The New Multi-Purpose Tractor, adapted to local needs,

and trusting relationships.

mini excavator strategy is to achieve a 30% share on our territory. To do that, it is essential to strengthen the dealer network. It is also important to ensure that the dealers have the several skills required to satisfy our final customers.

To implement these initiatives, I am planning to various measures and actions to support the dealers.

After starting my career at Kubota, I have strongly felt that Kubota's products are highly valued and trusted throughout Europe. In terms of my job, the company

gives me freedom and authority, even I feel that Kubota has developed a corporate culture of respecting the will and initiative of each employee. In this environment where I can make full use of my abilities, I am determined to focus on

Kubota's european

though I am relatively new to the company. my achievements and to keep growing as a businessperson. That is my objective so far.

Expanding the future of food, water and the environment.

### Global Work Style 2

## The developer's point of view: Always visualize the user

## Aya Motoki

Tractor Engineering Dept. Joined Kubota in 1998

### The developer's joy, expanding from Japan to the world

have been involved in the developmen of L-series tractors ever since joining Kubota. Since majoring in mechanical engineering at college, I have always felt the satisfaction of seeing a product created from my drawings. I decided to join Kubota because I could feel the company's enthusiasm for manufacturing



and because I was strongly attracted to Kubota's proactive hiring of women for technical positions.

Initially, I was assigned to L-series tractors for the domestic market, and mainly involved in electrical component design. Starting in my fifth year, I was responsible for the development of the cabin (operating room). I adopted a rounded cabin instead of the traditional square shape. Since it was the first time a rounded cabin had been introduced to L-series tractors, we had difficulty developing prototypes. It was a day-to-day struggle. We didn't give up, however, and we were able to finally reach

mass production. This product was subsequently selected for the "Good Design Award 2007" (Organizer: The Japan Institute of Design Promotion), which gave me great joy as a developer

The next milestone was in my eleventh year when I was assigned to overseas models. The target country was the United States. I went to survey of U.S. market for the development of new models and visited our dealers in various locations from Chicago to Texas to conduct market research. We incorporated the requests that we received during that trip into our development plan for the new model, and the product was a blockbuster when we introduced it to the market. When I visited the U.S. later, a dealer told me that "the tractor is very popular and selling well," and I was overjoyed.

### I want to deliver Kubota tractors to markets around the world

am now in charge of Europe. Prior to introducing the new models, I travelled there to conduct market research as I had when I was working the U.S. market. A diversified range of implements are used in Europe, and operating spaces as well as user needs differ widely from country to country. There are also various regulations in Europe which we must comply with. To create tractors that meet user needs while keeping an eve on costs. I am now in the process of trial and error while leading the team. What I always do is visualize our users: What would I look for if I

were a user? This point of view is the driving force in product development.

In tractor development, it is essential to accurately capture user needs to match the timing of market introduction. What I also feel keenly is the importance of approaching the market with the collective strength of unity among sales, manufacturing and service. I believe that this is necessary for Kubota's evolution into a "Global Major Brand".

Kubota has a corporate culture in which you can always accept the challenge of tasks that are one level higher than you are. In such an environment, I am aspiring to grow as an expert on L-series tractors and continue delivering better Kubota tractors to our users around the world.

### **BUSINESS TOPICS**

► Thilawa Industrial Park opens, and Kubota's products and technologies for aqueous environments are playing an active role!



As we announced in the previous issue, Thilawa Industrial Park has opened. The industrial park has been jointly developed by the public and private sectors of Myanmar and Japan in a special economic zone covering an area of 2,400 ha. In Zone A (approx. 400 ha), which was developed in advance, Kubota's ductile iron pipes are used for piping for water intake and supply, while Kubota's proprietary treatment plants, which features low running cost, is used in the water and sewerage treatment facility. This track record was highly evaluated and led to an additional order for the second phase of construction. Kubota is also undertaking the construction of a water treatment plant for a Japanese food factory which is scheduled to move in soon. Kubota will continue to contribute to sustainable future economic development in Myanmar.







**BUSINESS TOPICS** 

India boasts the largest tractor market in the world, with an annual demand of approximately 600,000 units. In India tractors are used throughout the year not only for agricultural work but also for transportation of crops or construction materials. Kubota has developed a new multi-purpose tractor, specially designed to meet such unique needs of the Indian market. This Indian model is much heavier than Kubota's conventional tractors, with higher haulage capacity, durability and excellent fuel efficiency. In line with introducing of this new tractor, Kubota Agricultural Machinery India Pvt., Ltd. built an assembly factory in Pune, Maharashtra State, so that we can respond to diversity of unique Indian market needs more

and participating in the Asianlarge-scale farming market.



quickly and proactively. Kubota is opening up the Indian market

### For Earth, For Life

Kubota



### Notice on "GLOBAL INDEX" back numbers

Since the first issue of 1992, the previous "GLOBAL INDEX" publications have been considering social problems around the world for more than 20 years.









### **GLOBAL** INDEX 2015

Previous issues (magazines and web contents) can be viewed from the special "GLOBAL INDEX" website.

Please visit the special "GLOBAL INDEX" website for details.

http://www.kubota-global.net/globalindex/

We offer our prayers for the victims of the terrorist attacks in Paris on November 13, 2015.

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