AFTER SALES SERVICE FOR PUMPS

KUBOTA Corporation



KUBOTA Corporation

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Phone: +86-555-5338018

SOLUTIONS BY KUBOTA

KUBOTA will make each customers' maintenance plan based on your policy, budget and priority to be most suitable to meet your requirement.

Basic Policy	Solutions by KUBOTA
Safekeeping Type Recommend to keep enough stock of parts all the time, so that in case of emergency, plant can be recovered within minimum stoppage.	Do you know parts are also degrading with age? KUBOTA will guide you safekeeping method, propose minimum parts to stock and annouce you when those parts shoud be replaced.
Plan Purchase Type Having periodical maintenance plan, and wants to purchase parts to be ready to replace at that maintenance schedule.	Before making your maintenance plan, please contact KUBOTA. KUBOTA will check your pump and propose the most suitable pump maintenance plan.
Cost Oriented Type Budget is limited and pump is not used at core part of the plant, so ordering the parts after breakdown.	When there is any problem with the pump, please contact the nearest KUBOTA service network. KUBOTA service network can repair your KUBOTA pumps in most safe and quick way

HIGHLY TRAINED SERVICE NETWORK

KUBOTA service network companies are trained not only at KUBOTA Hirakata plant but also at each pump station and get high skills which offers the best service to customers.





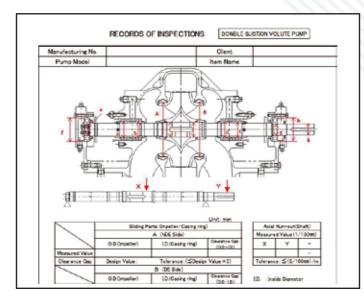
INSPECTION AND DIAGNOSIS

KUBOTA have wide and long-years-experience technology.

Inspection / Diagnosis result can be submitted in a report with the best solution for the most suitable mainteance.

Comparison with Factory Test Data

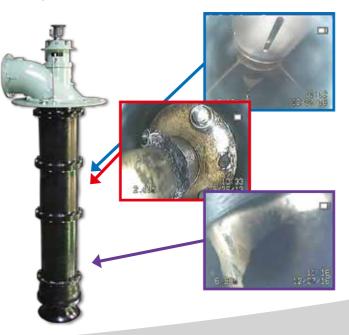
Using a check sheet, we will record the actual data of the pump. Problems can be identified by comparing the data with factory test data.





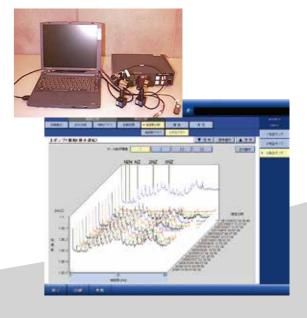
Borescope Inspection

During pump stopping time parts inside the pump can be visually checked by using Borescope. Time & cost can be minimised because pump dismantling is not required.



Diagnostic System

Analysis can be executed only with portable diagnostic system. By analyzing the frequency of pump under operation, pump defects can be checked more easily than conventional method.



OVERHAUL

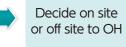
Schedule and Flow of Overhauling

To avoid unnecessary replacement and/or mishandling during dismantling at site, please contact KUBOTA before starting overhauling work.

We will make the most suitable overhauling plan for you, and send our highly trained engineers for technical advise.



Diagnosis









Overhauling

Overhauling at Site

Parts can be replaced at each pumping station instead of sending back the pump to our factory to reduce

In order to revive pump performance, genuine spare parts are essential. We will supply the parts for your pump, exactly same as the original design.







Overhauling at Factory

If you can send back your KUBOTA Pump to our factory, your pump can be overhauled completely and performance will recover most.













REPLACEMENT AND RETROFIT

Replacing Complete Pump & Motor

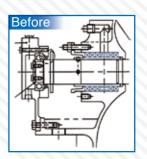
Replacing pump and/or motor to newly developed high efficiency type will lead your plants' energy and cost saving.

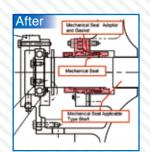




Changing Sealing Type

To save maintenance time & cost, one option is to change from Gland Packing to Mechanical Seal.





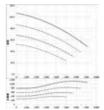
Adjusting to New Operation Point

If Capacity or Head is changed from the installation time, then we can propose the most suitable modification plan from various methods.

Impeller trimming



VVVF motor



Changing Material / Coating

To resist corrosion & wear, changing material and/or coating is very effective. By new internal coating, performance improvement can also be expected.

Coating





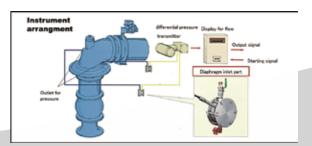
Condition Monitoring Tool

If pump has a diagnostic system and flowmeter, you can make more precise trend control and state watching, and can minimize maintenance cost and man power.

Diagnostic system (permanence)



Bend flownmeter



KUBOTA SERVICE NETWORK

KUBOTA has service companies appointed to all of our supplied pumps.

KUBOTA service network will suppot every customers, and support your maintenance team.



PUM	IP BUSINESS BASES
Company	KUBOTA TOKYO OFFICE
Location	Tokyo,Japan
TEL	+81-3-3245-3444
URL	http://www.kubota-global.net/products/pumps/
Company	KUBOTA HIRAKATA PLANT
Location	Osaka,Japan
TEL	+81-72-890-2757
URL	http://www.kubota-global.net/products/pumps/
Company	KUBOTA KIKO CO.,LTD
Location	Osaka,Japan
TEL	+81-72-840-5727
URL	http://www.kubota-kikou.co.jp/
Company	KUBOTA SANLIAN PUMP (ANHUI) CO.,LTD
Location	Anhui, China
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URL	-
Company	KUBOTA DUBAI OFFICE
Location	Dubai,UAE
TEL	+971-4-8857033
URL	-

FOR YOUR PUMP STATION	
Company	
Location	
TEL	
E-mail	
URL	

GROUP COMPANIES		
Company	KUBOTA KASUI THAILAND CO., LTD.	
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Location	Makati City, Philippines	
TEL	+63-2-957-2379	
Company	KUBOTA SAUDI ARABIA COMPANY,LLC	
Location	Dammam,Kingdom of Saudi Arabia	
TEL	+966-13-8327209	

CONTACT US

In order to keep pump in healthy condition and/or to revive pump performance, genuine pasts from OEM is essential. Let us propose the parts to replace, and confirm the quality with your own eyes!

Also we can dispatch our excellent technical advisors for inspection, site work adivising and any trouble shooting that you may require.

Below is minimum information that we need to study about your installed pump and/or to make quotation for its parts.

Please contact us with these information ready.

Contact us Please fill out form below and submit for your inquiry		
Company Name		
Person in charge		
E-mail		
Phone No.		
Inquiry No		
Pump Manufacturing No.		
Parts Name / Parts No.		

